

## **WE RESPECT YOUR PRIVACY.**

Dear Customer,

We do NOT collect any information about you, unless you explicitly contact us. If you send a Feedback email from within our app, we will collect all information you include in your email, including your name and email address. We will never sell or share this information with anyone, unless the app is sold, or the company is sold.

That's it. Pretty simple. We respect your privacy.

For more information, please read the Privacy Policy, below.

Sincerely,

—

Kevin Packard, Owner  
blackfrog software, inc.

# **PRIVACY POLICY**

## **OPPOSITION**

Last updated June 17, 2019

**BLACKFROG SOFTWARE, INC.** (“we” or “us” or “our”) respects the privacy of our users (“user” or “you”). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our mobile application (the “Application”). Please read this Privacy Policy carefully. **IF YOU DO NOT AGREE WITH THE TERMS OF THIS PRIVACY POLICY, PLEASE DO NOT ACCESS THE APPLICATION.**

We reserve the right to make changes to this Privacy Policy at any time and for any reason. We will alert you about any changes by updating the “Last updated” date of this Privacy Policy. You are encouraged to periodically review this Privacy Policy to stay informed of updates. You will be deemed to have been made aware of, will be subject to, and will be deemed to have accepted the changes in any revised Privacy Policy by your continued use of the Application after the date such revised Privacy Policy is posted.

This Privacy Policy does not apply to the third-party online/mobile store from which you install the Application or make payments, including any in-game virtual items, which may also collect and use data about you. We are not responsible for any of the data collected by any such third party.

## **COLLECTION OF YOUR INFORMATION**

We do NOT collect information about you, unless you explicitly contact us, If you choose to email Feedback to us, then we will collect all information you include in your email, including your email address and name.

We do NOT collect data of any kind.

## **USE OF YOUR INFORMATION**

Having accurate information about you permits us to communicate with you regarding Feedback you provide about the Application. Specifically, we may use information collected about you from your Feedback email to:

1. Email you regarding your feedback.
2. Request additional feedback and contact you about your use of the Application.
3. Resolve disputes and troubleshoot problems.
4. Respond to product and customer service requests.
5. Solicit support for the Application.

## **DISCLOSURE OF YOUR INFORMATION**

We do NOT share information we have collected about you, with two exceptions:

### **By Law or to Protect Rights**

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation. This includes exchanging information with other entities for fraud protection and credit risk reduction.

### **Sale or Bankruptcy**

If we reorganize or sell all or a portion of our assets, undergo a merger, or are acquired by another entity, we may transfer your information to the successor entity. If we go out of business or enter bankruptcy, your information would be an asset transferred or acquired by a third party. You acknowledge that such transfers may occur and that the transferee may decline honor commitments we made in this Privacy Policy.

## **TRACKING TECHNOLOGIES**

We do NOT use tracking technologies. We do NOT use cookies, web beacons, or third party internet-based advertising technologies.

## **SECURITY OF YOUR INFORMATION**

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. Any information disclosed online is vulnerable to interception and misuse by unauthorized parties. Therefore, we cannot guarantee complete security if you provide personal information.

## **POLICY FOR CHILDREN**

We do not knowingly solicit information from or market to children under the age of 13. If you become aware of any data we have collected from children under age 13, please contact us using the contact information provided below.

## **OPTIONS REGARDING YOUR INFORMATION**

Upon your request, we will delete all information collected from you. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

### **Emails and Communications**

If you no longer wish to receive correspondence, emails, or other communications from us, you may opt-out by contacting us using the contact information provided below.

## **CALIFORNIA PRIVACY RIGHTS**

California Civil Code Section 1798.83, also known as the “Shine The Light” law, permits our users who are California residents to request and obtain from us, once a year and free of charge, information about categories of personal information (if any) we disclosed to third parties for direct marketing purposes and the names and addresses of all third parties with which we shared personal information in the immediately preceding calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to us using the contact information provided below.

If you are under 18 years of age, reside in California, and have a registered account with the Application, you have the right to request removal of unwanted data that you publicly post on the Application. To request removal of such data, please contact us using the contact information provided below, and include the email address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on the Application, but please be aware that the data may not be completely or comprehensively removed from our systems.

## **CONTACT US**

If you have questions or comments about this Privacy Policy, please contact us at:

BLACKFROG SOFTWARE, INC.

101 Outpost Cv

Cedar Park, TX 78613

tel: 603-440-8757

mailto: [oppositionFeedback@blackfrog.com](mailto:oppositionFeedback@blackfrog.com)